

Our senior executive



Professor John McMillan AO

Acting Ombudsman

Professor McMillan was appointed Acting NSW Ombudsman for a two year term commencing in August 2015. He was previously the inaugural Australian Information Commissioner (2010-2015), Commonwealth Ombudsman (2003-2010) and the Integrity Commissioner (Acting) for the Australian Commission for Law Enforcement Integrity (2007).

John is an Emeritus Professor at the Australian National University, where he taught administrative and constitutional law from 1983-2003. He has been a solicitor in private practice, a legal consultant to many parliamentary and governmental inquiries, and was active in public interest advocacy in promoting open government reform. He is a co-author of a leading student text, *Control of Government Action: Text, Cases and Commentary* (2015, 4th ed).

John is a National Fellow of the Institute of Public Administration Australia, a Fellow of the Australian Academy of Law, and former President of the Australian Institute of Administrative Law.

John was made an Officer of the Order of Australia (AO) in the Australia Day Honours List 2010 for his work as Ombudsman, academic and in professional societies.



Chris Wheeler

Deputy Ombudsman
Public Administration

*BTRP MTCP
LLB (Hons)*

Chris was appointed Deputy Ombudsman in 1994.

He has over 30 years of experience in complaint handling and investigations, as well as extensive experience in management and public administration.

Chris is the sponsor of the Australasian Ombudsman Management of the Unreasonable Complainant Conduct project.



Steve Kinmond

Deputy Ombudsman/
Community and Disability
Services Commissioner

*BA LLB
Dip Ed Dip Crim.*

Steve was appointed Deputy Ombudsman/Community and Disability Services Commissioner in 2004.

He has almost 30 years of experience in investigations, and has had extensive involvement in the community services field.

Steve has also worked as a solicitor and had his own consultancy practice.



Linda Waugh

Deputy Ombudsman
Police

*BA
Post Grad Dip Psych
MBA*

*Currently working full time
on Operation Prospect*

Linda was appointed Deputy Ombudsman in 2011.

She has worked at the Queensland Criminal Justice Commission, the Queensland Crime and Misconduct Commission and the NSW Independent Commission Against Corruption.

Linda has a wide range of experience, having worked in investigations, research, crime prevention and education.



Michael Gleeson

Appointed Acting Deputy
Ombudsman January 2014
Police

*BA
Dip Gov (Investigations)*

Michael has worked in a wide range of roles within our office, including most recently as the Manager of the Police Division.

He has also worked in Department of Courts Administration and the NSW Corporate Affairs Commission.

Michael has 20 years experience in complaint handling, investigations and project management.



Anita Whittaker

Assistant Ombudsman
(Corporate)

*PSMO BCom
MIA (Aust)*

Anita started working with our office in 1985, and has over 30 years experience in the NSW public sector.

She has a very strong background in public administration and financial and human resource management.

Anita was awarded the Public Service Medal in 2000 in recognition of her outstanding service to the NSW public sector.



Danny Lester

Deputy Ombudsman
(Aboriginal Programs)

*BAdEd
Dip Bus*

Danny was appointed as Deputy Ombudsman in 2014.

He has held a range of frontline position in state and federal departments, as well as non-government leadership roles with the Aboriginal Employment Strategy and the Australian Employment Covenant.

Danny has served on the Board of the Sydney Local Health District, the TAFE NSW Sydney Advisory Council and on the Advisory Council for the Centre for Social Impact.



Julianna Demetrius

Assistant Ombudsman
(Strategic Projects)

Dip Law (LPAB)

Julianna has held a number of investigative and management positions during her 12 years with our office.

She was responsible for establishing the office's cross-agency team in 2007. This later became the strategic project division.

Julianna has extensive experience in conducting large-scale systemic investigations across the human services and justice sectors.

